

**December 6, 2021** 

# Note

(For Grading Purposes)

Fully **orange** slides denote the start of multi-slide sections of the rubric (ie. "Prototype").

On most slides, a green box will indicate which part of the rubric the slide intends to address.

Some green boxes (e.g., the 3 parts of the MVP Summary Statement) span multiple non-contiguous slides. We suggest reading linearly.

## Glossary of Key Cybersecurity Terms (Part 1)

#### • EDR: Endpoint Detection & Response

 Managing the doors/windows of the castle (resolving attacks on individual assets)

#### XDR: Extended Detection & Response

EDR, but with ML and extended features - PANW sells this

#### • EASM: External Attack Surface Management

- Tools that help a company discover assets they don't know they own (cloud machines, IAM roles, laptops of employees who left, etc)
- Finding "doors / windows" (in our castle analogy)
- SecOps: Security Operations
- CAASM: Cyber Asset Attack Surface Management
  - Combines the functionality of EDR, EASM, and SecOps tools



### Glossary of Key Cybersecurity Terms (Part 2)

- ITSM: IT Service Management (ticketing systems for issues, like Jira)
  - ServiceNow sells this
- SOAR: Security Orchestration, Automation, and Response (serves as a dashboard for incidents)
  - Unlike CAASM, SOAR tools do not help you with assets you don't know about
  - PANW sells this as XSOAR
- CMDB: Content Management Database (keeps track of servers, datacenters, etc)
  - ServiceNow also sells this
- VA: Vulnerability Assessment
  - Assesses a device (asset) to find vulnerabilities
- NAC: Network Access Control
  - Keeps track of which devices (assets) have access to which networks, and which IP addresses are allowed through which firewalls

#### **Our Team**



**Ruta Joshi** Computer Science



**Joshua Tan**Management Science &
Engineering



**Sharan Ramjee**Computer Science



**Andy Jin**Computer Science



**Ben Ditchfield**Management Science &
Engineering



**Zheng Lian**Computer Science

### **Our Mentors**



**Fred Gibbons**Stanford EE Professor



**Greg Heon**Palo Alto Networks Director of PM



**Anand Lalwani** EE PhD, TA

### **Context & Objectives**

#### **Presentation Context**

- Stanford's EE 205 Course pairs student teams with Corporate Partners to explore a new product concept
- The product concept is based on a combination of customer, market and desktop research using core product management tools and techniques
- The project has two key deliverables: a product opportunity assessment and MVP

#### **Today's Objectives**

To present a **minimum viable product** based on analysis of Palo Alto Networks, including:





- Key Functionality
- Technical Feasibility and Risks
- Product Development
- Business Model



#### **Project Journal Link:**

https://www.notion.so/EE-205-PANW-d54b789b69af44fa9e20f9429c618afc



## Motivation: The POA Identified a \$300-400m Opportunity, with significant upside

#### **Motivation to pursue Project Aerial**



#### \$300-400m NPV

over 5 years assuming 16% market share and >\$70k annual price



## Increase value of existing products

by facilitating wholesale integration with other security providers



## Upsell existing customers

by highlighting gaps in their Security portfolio



## Access new segments

by exploiting a different cost structure



**Sources:** PANW EE 205 POA Presentation



## **Problem**

What problem are we trying to solve? For whom?

## Our MVP is motivated by user pain points

#### **User Story**



### **Wrentaro Howell**

Engineer in the Customer Security Incident Response Team at Target

Responsible for responding to security incidents including stolen passwords, computer viruses, firewall vulnerabilities among others

## Our MVP is motivated by user pain points

#### **User Story**



"The most challenging things are to combine different [data sources] into [one source of truth] for [asset discovery] and automating incident response"

Sources: Customer Interviews

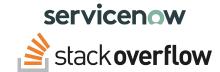
## **Wren Uses 6 Steps for Incident Response**

**User Story** 

3 5 4 6 Step Identify **Contain Eradicate Prepare** Recover Learn Identify Minimize Resolve **Fducate** Set up asset Reset discovery, which asset. threat/risk threat (shut credentials. staff to avoid which alert, down host. vulnerability restart coverage, Description and incident in the future etc. etc.) services, etc. details

Example Tools











**Sources:** Customer Interviews



## **Wren Uses 6 Steps for Incident Response**

**User Story** 



#### **Takeaway**

The Incident Response Process has too many tools and too much wasted time

Example Tools











**Sources:** Customer Interviews

## These pain points were verified by multiple users

LIONBRIDGE

"the data was all there in various different systems"

**User Story** 



"[We] found it really **difficult to correlate** [data] with a high degree of accuracy"



"you can't manage what you can't see. If you don't know what you have on the network, you can't manage it – and it's almost surely vulnerable."



"It's extremely hard to find an asset management solution that can cover 11 distinct businesses"



"The tech industry in moving into **Cloud Asset management**, which introduced **a lot of unknowns**" ~ Zakir Durumeric



"In relation to Netflix, it is more difficult to protect Stanford due to large variations in machines, owners, and users" ~ Michael Duff

Sources: Team Interviews, Public Statements

Job to be done	In Scope?	Rationale
Track Assets on a Consolidated Source of Truth	<b>/</b>	Most common customer pain points with no current best-in-class solution
Discover Gaps In Security Coverage	<b>/</b>	High-value problem with relatively low-complexity solution based on API integrations
Resolve Gaps In Security Coverage	<b>/</b>	High synergies to resolve all 3 JTBD in a single product
Automate Resolution to Vulnerabilities		Security teams remain wary of automated solutions with a human-in-the-loop
Validate and Enforce Security Policies Across Providers		Relies on other JTBD and product functionality to be feasible
Educate Employees About Best Practices		Relatively low synergies with other JTBD and existing PANW products

**Sources:** Team Analysis, PANW and Customer Interviews

### 3 Jobs To Be Done Hypotheses for MVP (Expanded)

#### **JTBD**

#### Track Assets on a Consolidated Source of Truth

#### Description

Combine varying information about all organizational assets (IP addresses, device IDS, locations, accounts, etc.

#### **Indicative Customer Quote**

"Our company did not have a way to easily know what data we have, where it is, and who has access to it" ~ Henry Bagdasarian, former CISO of JD Power

#### **Interested Interviewees**

Australian Electronic Medical Record, NIH / NIDA, Anthem Blue Cross, JD Power, Target, Skyworks, Stanford

## Discover Gaps In Security Coverage

Identify which elements of an asset / the organization are insecure despite despite existing security protocols

"Look at how data breaches happen when they happen, that's an indicator of where the vulnerabilities are, and which things people missed" ~ Zakir, Censys Australian Electronic Medical Record, NIH / NIDA, Anthem Blue Cross, JD Power, Target, Skyworks, Stanford

#### Validate and Enforce Security Policies Across all Assets

Ensure all assets are compliant to organizational, federal, and other security standards "We want to protect sensitive customer information, so it is important that our systems are compliant with the newest security standards." ~ CMIO of Australian Electronic Medical Record

Australian Electronic Medical Record, NIH / NIDA, JD Power, Skyworks

**Sources:** Team Interviews and Analysis



## Solution

What can we build to solve the problem?

#### Provided by **PANW**

A core **value** proposition...

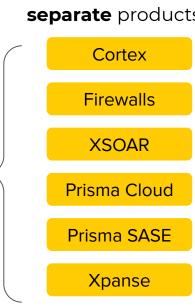
...across ~24 **separate** products

EDR 🐠

**SecOps Center** Automation 🚺

EASM (

Everything else



#### Provided by **Competitors**

#### CAASM

EDR + EASM + SecOps Automation

- Integrates across SecOps tools, by consolidating multiple products and tools into a single source
- Discovers gaps in security coverage to mitigate threats
- Poses a competitive threat to PANW by threatening to **become** the interface customers use to access PANW products

CAASM would integrate many products in the PANW cybersecurity ecosystem

#### Minimum Viable Product

## 

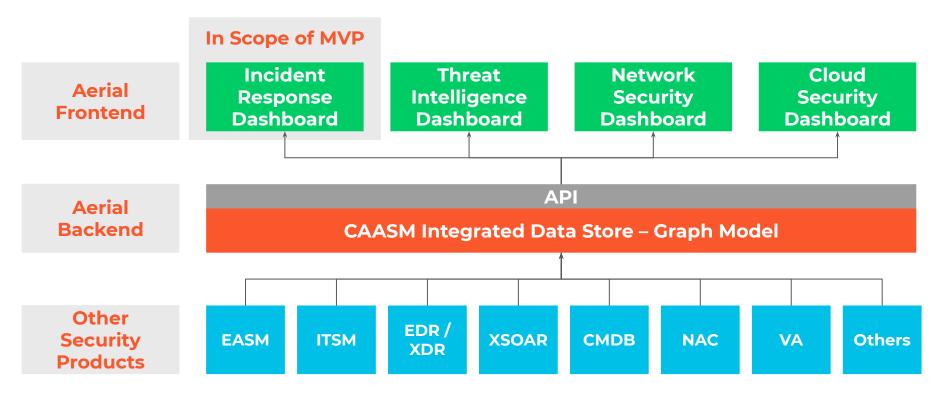
### CAASM-enabled incident response dashboard

which integrates cyber asset information to identify, respond faster to, and manage security incidents

#### **Key Features**

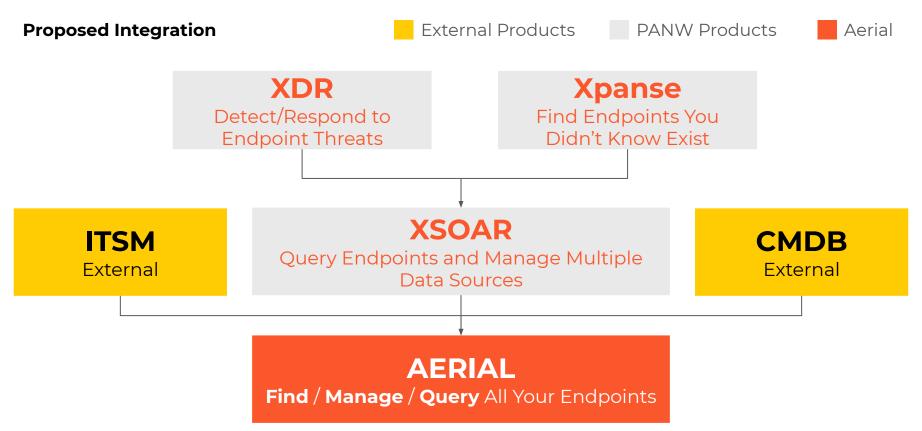
- Asset graph backend
- Incident response frontend

## Project Aerial integrates cyber asset information to identify, respond faster to, and manage security incidents

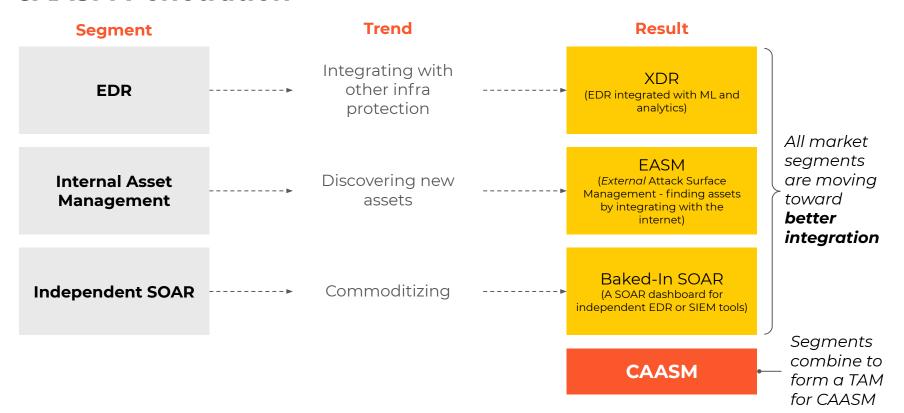


**Sources:** Team Interviews and Analysis

## **Aerial - A PANW CAASM Built On Top of Cortex**



## The trends in each market segment are naturally driving CAASM Penetration



## There are 3 primary market segments that combine to form a \$9 billion TAM

EDR Segment

14-25% CAGR

\$2 billion now to **\$6.72 billion in 2026**  SOAR Segment

9-16% CAGR

\$1 billion now to **\$2 billion in 2026** 

**EASM Segment** 

Unknown CAGR

Extrapolate PANW **18.9%** market share

Market

Serviceable Available

Counting just the customers we already have in these segments:

\$70 million revenue in 5 years

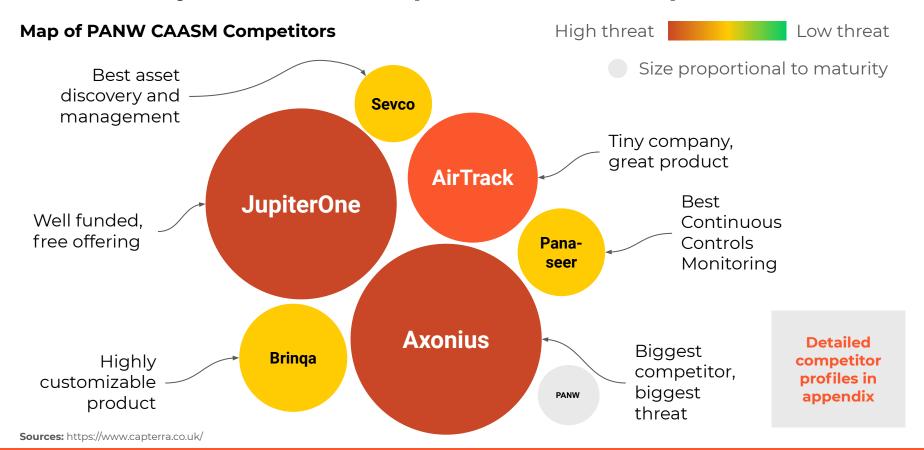
Assuming \$50k per customer annual SaaS price

Global Securities & Vulnerabilities Market - 6.3% CAGR
13.8 billion now to 18.7 billion in 2026

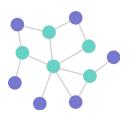
**\$8.72 billion**Total Addressable Market

Sources: MarketsAndMarkets, MarketWatch

## **Most of Project Aerial's Competitors are Startups**



### Now: **Leverage** PANW's big **sales** team → make **customization** easy









Build one great backend: **single source of truth** 

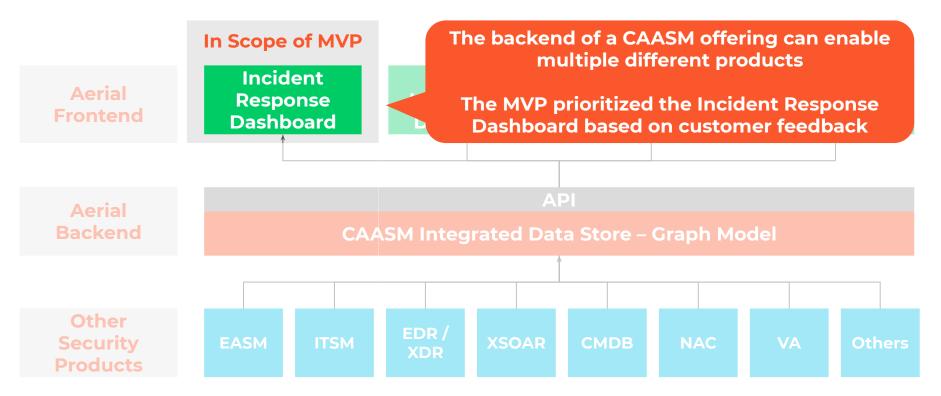


Build an **API** to that single source of truth



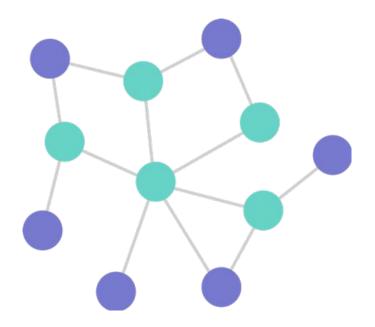
Sell **customized apps** to clients.

## Project Aerial integrates cyber asset information to identify, respond faster to, and manage security incidents



**Sources:** Team Interviews and Analysis

## Why PANW's Asset Graph is Better: Technical Perspective



Node: Asset or Incident

Edge: Relationship (e.g., "exposed to", "belongs to")

Bigger Graph —— Better Imputation

#### PANW tracks:

- More types of assets
- More quantity of assets
- More comprehensive information about assets

Simplifies the problem of **imputing missing links** in a graph with new nodes.

## Prototype



## Designing an MVP

- 1. Address the JTBD
- 2. Each feature should solve a user problem
- 3. Simpler is better
- 4. Don't build for problems that do not exist: test before iteration

- 1. Ease of use by security operators
- 2. Consolidate data across PANW and external systems that may have different definitions of an asset

## **Main User Workflows - Operators**



Part of Mockup: Prioritized based on user feedback, feasibility, and relevance to JTBD

**Identify What to Do Next** 

Resolve Security Attacks and Vulnerabilities

**Task Management Interface** 

Not Part of Mockup (but needed in MVP)

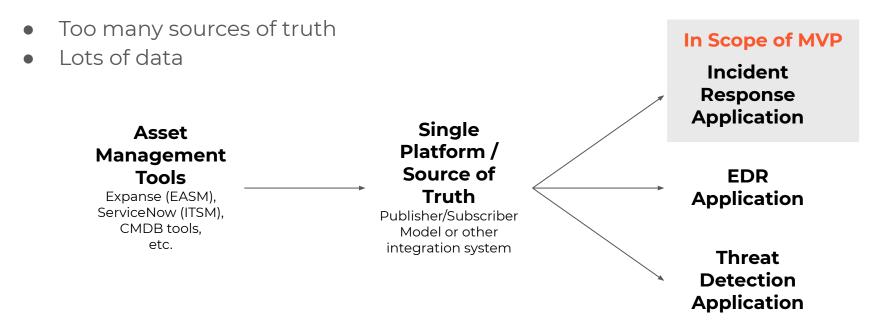
**Test and Configure Integrations** 

Correct/Change Risk Assessment and Priority

**Audit Compliance Report Automation** 

### Why build an Incident Response Dashboard?

Asset management is a *poorly, but diversely* solved problem



Create a backend for an internal Cortex/CAASM-based application ecosystem.



#### **Prototype User Feedback:**

- Ping: the geographic view is overwhelming; operators would prefer a stack ranking of actionable tasks
- Wren: when there is a vulnerability, the first thing we do is look for who owns the asset

#### **Our Users**



#### **Wrentaro Howell**

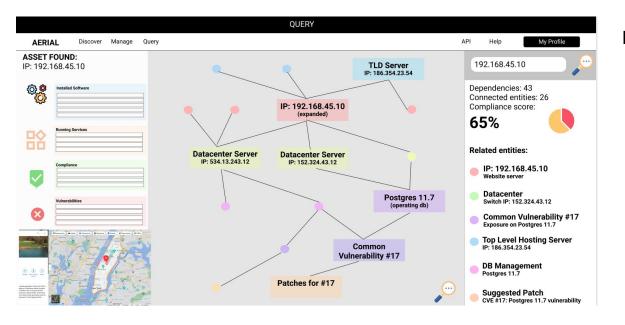
**Engineer in the Customer Security Incident Response Team at Target** 



#### **Ping Wei**

Senior Director of Information Security Operations at Stanford University

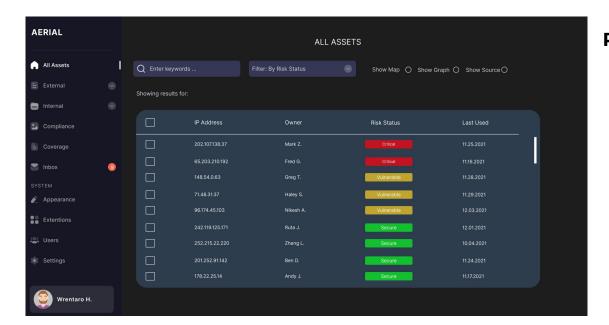




#### **Prototype User Feedback:**

 Ping: asset graph is fascinating but distracts from the critical path

### **Second Prototype**





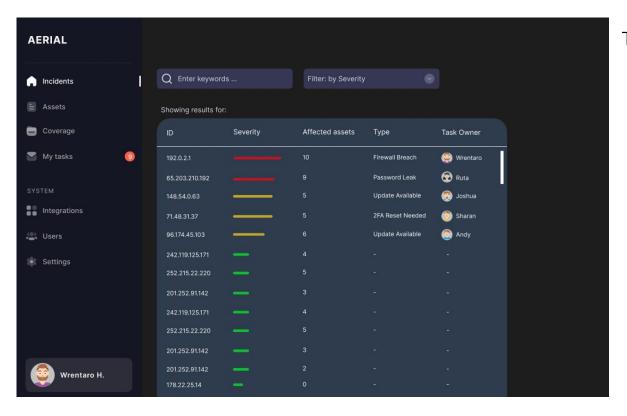
Visual Representation

#### **Prototype User Feedback (Greg):**

- What does risk status mean?
- Confusing: is each row an asset or incident? Which did you prioritize and why?
- Want to know the data source of each aset

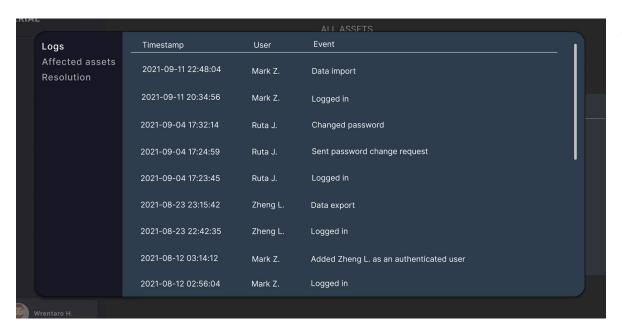
### Visual Representation

## MVP: incident dashboard (final prototype)



- How do we identify incidents that need resolution?
- How do operators prioritize what to do next?
- How can we consolidate all assets affected by an incident?
- Who is the point person for the resolution of an incident?
- Search, filter, and sort through these problems/properties according to specific need

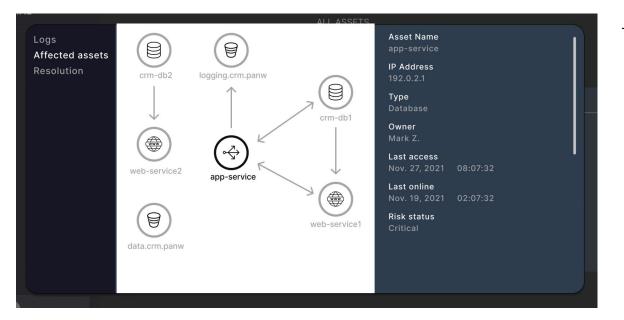
## MVP: incident logs (final prototype)



- Collect and identify necessary information to resolve the vulnerabilities
- How was the vulnerability exposed and how do we prevent this in the future?
- Who are the stakeholders involved in exposing this asset?

### Visual Representation

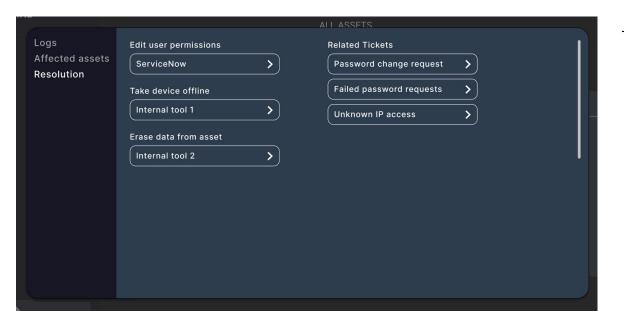
## MVP: incident affected assets (final prototype)



- What are the assets affected by an incident?
- How are these assets related to one another?
- How does a vulnerability of one asset expose other assets?
- What is the critical path to resolving the vulnerability?

## MVP: incident resolution (final prototype)

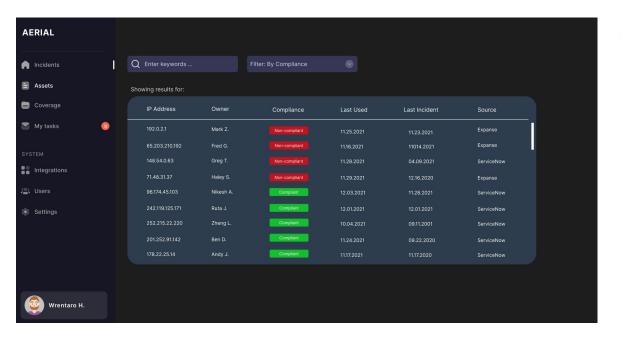




- How might I resolve this issue? What options do I have?
- How can I streamline and consolidate vulnerability resolution across multiple providers?

### Visual Representation

### **MVP: asset dashboard (final prototype)**



- Are all my assets compliant?
- How do I track the status and compliance of all assets to prevent vulnerabilities?
- Who is the point person for assets that need attention?
- What is the data source of each asset?
- When was the last incident for relevant assets?
- Search, filter, and sort through these problems/properties according to specific need

## MVP: asset details (final prototype)





- What are the asset properties that could affect its vulnerability?
- If an asset is vulnerable, what information can I use to inform the resolution?

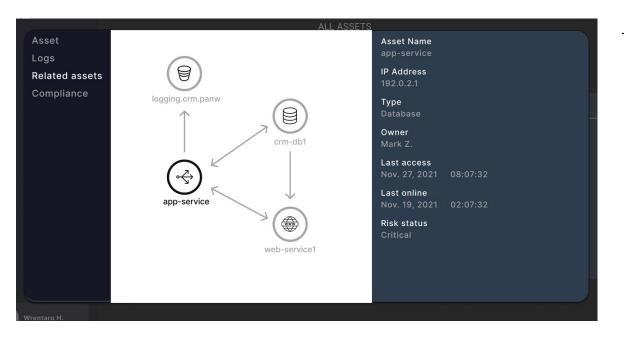
## MVP: asset logs (final prototype)

			ALL ASSETS	
Asset	Timestamp	User	Log	
Logs Related assets	2021-09-11 22:48:04	Mark Z.	Data import	
Compliance	2021-09-11 20:34:56	Mark Z.	Logged in	
	2021-09-04 17:32:14	Ruta J.	Changed password	
	2021-09-04 17:24:59	Ruta J.	Sent password change request	
	2021-09-04 17:23:45	Ruta J.	Logged in	
	2021-08-23 23:15:42	Zheng L.	Data export	
	2021-08-23 22:42:35	Zheng L.	Logged in	
	2021-08-12 03:14:12	Mark Z. Mark Z.	Added Zheng L. as an authenticated user  Logged in	

- Identify suspicious events before a vulnerability is exposed
- Collect and identify necessary information to resolve the vulnerabilities
- How was the vulnerability exposed and how do we prevent this in the future?
- Who are the stakeholders involved in exposing this asset?

## **MVP: asset logs (final prototype)**





- How are other assets related to this asset?
- Which assets are most important to protect/supervise?

### Visual Representation

## MVP: compliance logs (final prototype)

Asset	
2021-09-11 22:48:04	
Related assets	
Compliance 2021-09-11 20:34:56 GDPR Cookies not encrypted	
2021-09-04 17:32:14 PCI-DSS No firewall detected	
2021-09-04 17:24:59 PCI-DSS Antivirus software out-of-date	
2021-09-04 17:23:45 HIPPA Customer data not anonymized	'
2021-08-23 23:15:42 HIPPA Asset password found in recent data leak	
2021-08-23 22:42:35 SOX Read-only data modified	
2021-08-12 03:14:12 GDPR Asset connected via HTTP instead of HTTPS	
2021-08-12 02:56:04 PCI-DSS Security tests not run in last 90 days	

- How has this asset's level of security changed with time?
- Are there specific gaps in time where this asset was particularly vulnerable?

## Visual Representation

Please click on the video to open it in Google Drive





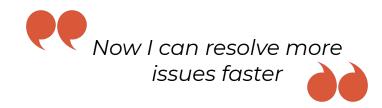


# Prototype User Story: Wren's Experience

#### Wren validated that he can:

- Quickly find relevant information about any asset (internal / external)
- Check logs to find out what went wrong during an incident
- See similar/related assets that might have similar problems now or in the past
- Quickly resolve incidents

I like having this one place to find everything I need and fix things





# Why

What value does this solution hold in the long term?

# CAASM's value proposition creates three additional sources of value for PANW

#### **Project Aerial Value Proposition**

Integrate cyber asset information to better identify, respond faster to, and manage security risks

———— Additional Sources of Value

## Improve Value of Other PANW Products

 Combine the existing products into more than the sum of their parts

**Business Model** 

#### **Upsell existing customers**

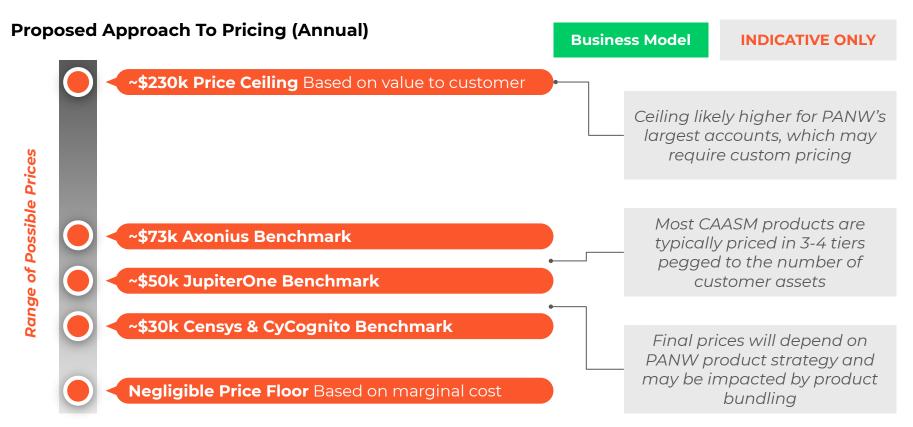
- Integration can highlight the value of PANW products that customers don't currently buy
- Aerial offers a new opportunities for product pricing and bundling

## Access Small to Mid-Size Businesses

 A free CAASM trial offers a new customer acquisition opportunity for small growing companies with lower security budgets – which may not be targeted by existing PANW sales efforts

**Sources:** Team Analysis, PANW and Customer Interviews

## Benchmarks suggest Aerial should be priced at \$30-80k/yr

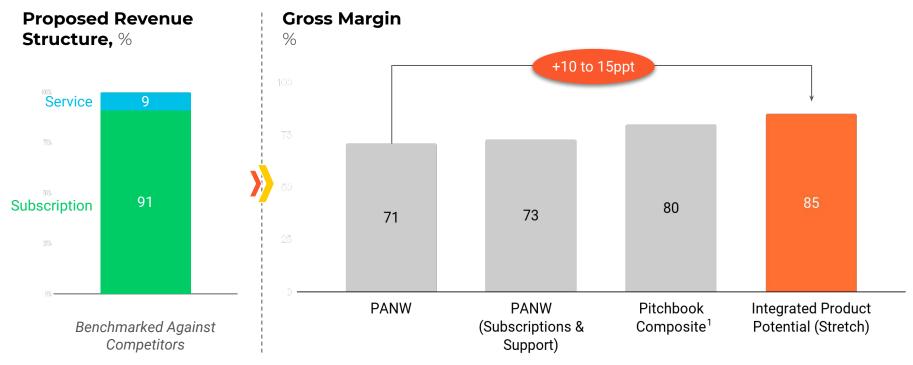


Sources: Team Analysis, PANW and Customer Interviews, Axonius Business Value Assessment, JupiterOne Blog, Censys Press Releases, AWS

# Costs: Industry research indicates integrated products typically improve gross margin 10-15%

**INDICATIVE ONLY** 

**Business Model** 



1 Based on average margins from startups with high similarity scores to Axonius and JupiterOne

Sources: Team Analysis, PANW Annual report, Axonius Business Value Assessment, PitchBook, McKinsey IT Integration Report

## Operationalizing Aerial requires PANW to stand up several new business processes

**Business Model** 



- Set sales strategy in conjunction with other PANW products
- Develop relevant CAASM bundles. and approach to upselling
- Train sales force
- Adjust sales incentives



- Support
- Develop triage process to route customers between PANW support and integrated API offerings
- Decide whether to stand up a new team or integrate support into existing org



- Establish team to build and maintain MI models
- Establish team to build and maintain integrations
- Establish team to build asset graph



**SMBs** 

- Stand up small dedicated team
- Finalize tiered/freemium offer
- Launch acquisition effort

Sources: Team Analysis, PANW and Customer Interviews

## Aerial is estimated to cost \$1.5m to build over 5 months

**DETAIL ON Next** Slide

> **Dev Time Estimates**

**Dev Cost Estimates** 

### **Projected Development Costs**

Infrastructure + UI/UX

Integration with PANW products

Integration with external products (e.g. Crowdstrike EDR, ServiceNow) \$229k

\$448k

\$66k

\$800k

Total

\$1.544 million

Allocated over **5 months of** development

Sources: Team Analysis and Interviews

Tech Lead + PM

### Product Development: Team, Technologies, Time, and Cost

	Month 1	Month 2	Month 3	Month 4	Month 5	Total	Annual Salary (\$k/person)	Total salary (\$k)
Integrate with PANW XDR	1	1				2	200	33
Integrate with PANW XSOAR	1	1				2	200	33
Integrate with ServiceNow	2	2	2	2		8	200	133
Integrate with Crowdstrike	2	2	2	2		8	200	133
Integrate with other EASM, CMDB, and XDRs	8	8	8	8		32	200	533
Infrastructure engineer	2	2	2	2		8	230	153
Database/algorithm			2	2	2	6	230	115
Query UI/UX				2	2	4	180	60
Product Designer			1	1	1	3	180	45
Product Manager	1	1	1	1	1	5	250	104
Quality Assurance			2	2	2	6	150	75
Tech Lead	1	1	1	1	1	5	300	125
Total	18	18	21	23	9	89		1544

#### **Skills Needed:**

- Software Engineers specializing in:
  - Database management
  - Infrastructure, QA
  - o UI/UX
- Product designers
- Managers

#### Timeline:

- Month 1: Integration/Infrastructure
- Month 2: Integration/Infrastructure
- Month 3: Integration/Predictive Modeling
- Month 4: Predictive Modeling/Audit Compliance Report Automation
- Month 5: Test and Deployment







What does it look like to build CAASM?

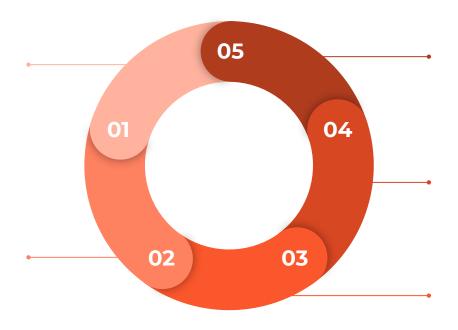
### **Development Methodology**

## Create API's for each input system to CAASM

Build GraphQL + neo4j infrastructure to support querying security data from XDR, Xpanse, XSOAR, ServiceNow, and CMDB.

#### Unify Asset Schema Definition

Create a shared schema that captures key attributes of assets, and enforce on each input system to CAASM



## Predict Threats and Automate Compliance

Train machine learning models to predict and prioritize threats, and create visualizations to support explainability. Automate security reports generation for faster audit compliance

## **Build Incident Response**Use Case

Build and sell the first use case of CAASM to SecOps teams.

#### **Develop Aerial Platform**

Establish the core CAASM platform that periodically calls the API's or uses a publisher subscriber model to "listen" for updates on each input system



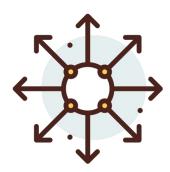
## **Technology Solution Overview**

#### **Competitor Products**



- Patchwork APIs
- No consolidated definition of an asset
- Inflexible

### **Project Aerial**



- Only outward-facing APIs
- ONE definition of Asset
- Flexible to new asset classes
- Built on a single source of truth that can be used for other applications

# Long Term Trends in Tech Platforms have made Project Aerial Technically Feasible

In light of the rapid **growth in the number of assets** (both known and unknown), industry trends that favor CAASM development, as reported by the 2021 Gartner Hype Cycle include:



Greater API Interactivity + Availability



Prevalent desire for a platform that **consolidates** lots of security capabilities



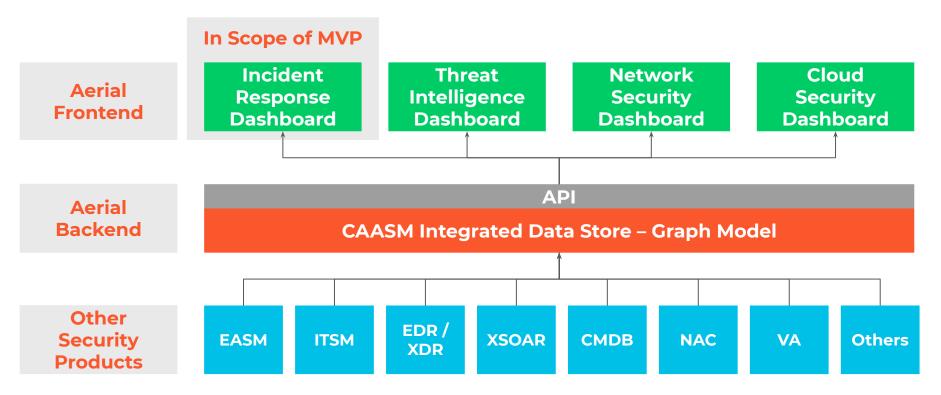
Desire for **full visibility** into all assets under an organization's control



Quicker audit compliance reporting through comprehensive asset security reports

**Sources:** Gartner Hype Cycle for Security Operations (July 23, 2021)

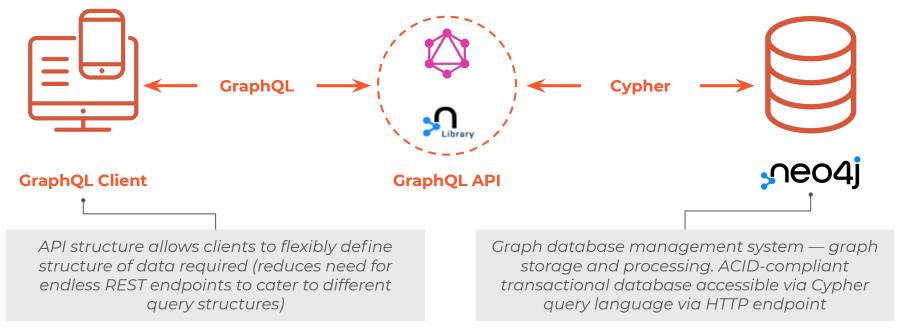
# Project Aerial integrates cyber asset information to identify, respond faster to, and manage security incidents



**Sources:** Team Interviews and Analysis

# Long Term Trends in Tech Platforms have made Project Aerial Technically Feasible

There is a shift toward availability of **graph-inspired technologies like GraphQL and Neo4j** to store and query large-scale data, as well as **integrations** between API and database layers



Sources: Announcing the Neo4j GraphQL Library (April 27, 2021)

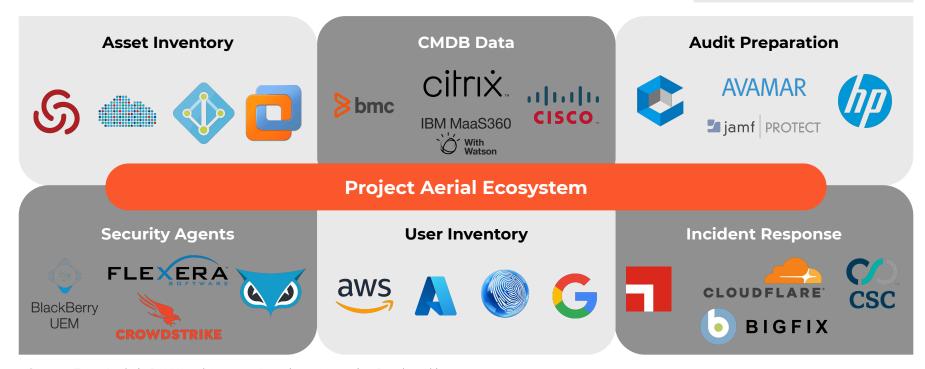
## **Technical Feasibility: Dependencies and Risks**

		High risk Medium risk	Low risk
	Dependencies	Risks	Severity
Incident Prioritization (ensure customer satisfaction)	Aerial depends on AI/ML models to prioritize incidents, preventing information overload to security officers	Need to mitigate risks of false precision. Must also ensure the model is explainable when justifying recommendations to SecOps teams.	False precision may impose legal liability and customer dissatisfaction
Inter-Asset Relationship Graph (key competitive advantage)	Aerial depends on supporting robust user question answering and data imputation via an inter-asset graph	May require restructuring asset data as a graph (e.g., assets/incidents as nodes and relationships as edges) and ensuring schema consistency across inputs to CAASM.	Asset definitions currently inconsistent across security providers
API Integration (necessary for product existence)	Aerial depends on clients' assets being able to integrate into CAASM discovery APIs	May not have readily available endpoints (e.g., GET APIs) for PANW products and external products	Competitors demonstrate integration feasibility

## Aerial requires API integration with the security ecosystem

**Example Aerial Adapters / Integration in non-PANW Ecosystem** 

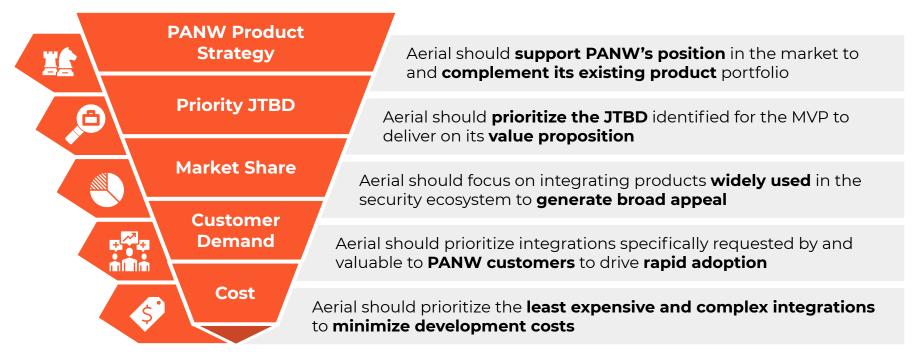
INDICATIVE ONLY – MORE DETAIL IN A FEW SLIDES



Sources: Team Analysis, PANW and Customer Interviews, Competitor Benchmarking

## The Aerial MVP requires PANW to prioritize API integrations

#### **Proposed Prioritization Funnel for API Integrations**



Sources: Team Analysis, Competitor Benchmarking (e.g. <u>Axonius</u>), Grand Vlew Research (<u>UEM</u>), MarketsandMarkets (<u>EMM</u>, <u>ITAM/ITSM</u>), Mordor Intelligence (<u>EDR</u>, <u>Threat Intelligence</u>), BusinessWire (<u>Cloud</u>), Fortune BUsiness Insights (<u>IAM</u>, <u>Networking</u>), Datamation (<u>Data Security</u>), Statista (<u>Cloud</u>, <u>Networking</u>), Global Market Insights (<u>NAC</u>), Allied Market Research (<u>PAM</u>), Datamyze (<u>CMBD</u>)

# Proposed CAASM API Integration (1/7)

Priority, based on interviews & competitor analysis

## TO BE REFINED/PRIORITIZED BASED ON PANW CUSTOMER NEEDS

Integration	Category
1E Tachyon	UEM, MDM/EMM
Absolute	EDR/EPP, MDM/EMM
Adaptive Shield	Cloud Security, Cloud
ADP	HR, IAM
Airlock Digital	EDR/EPP; Data Security
Alcide	Cloud Security, Cloud
Alert Logic	EDR/EPP
Alibaba Cloud	Cloud Infra, Cloud
Amazon Web Services	Cloud Infra, Cloud
Aqua Security	Containers, Cloud
Aqua Security Arista Extensible OS	Containers, Cloud Networking
, ,	, , , , , , , , , , , , , , , , , , ,
Arista Extensible OS	Networking
Arista Extensible OS Armis	Networking IoT, Network Security
Arista Extensible OS Armis Aruba	Networking IoT, Network Security Networking
Arista Extensible OS Armis Aruba Aruba AirWave	Networking IoT, Network Security Networking Networking
Arista Extensible OS Armis Aruba Aruba AirWave Aruba Central	Networking IoT, Network Security Networking Networking Networking
Arista Extensible OS Armis Aruba Aruba AirWave Aruba Central Aruba ClearPass	Networking IoT, Network Security Networking Networking Networking NAC, Network Security

Integration	Category
Atlassian Jira Service Dsk	ITAM/ITSM
Atlassian Jira Software	DevOps
Automox	Config Mgmt.
Auvik	Networking
Awake Security	Networking
Axonius Users	ITAM/ITSM
Azure Defender for IoT	OT/IoT, Network Security
Azure DevOps	DevOps
BambooHR	HR, IAM
baramundi	UEM, MDM/EMM
Barracuda CloudGen)	IAM
BeyondTrust Passwords	PAM, IAM
BeyondTrust Privileged	PAM, IAM
BeyondTrust Bomgar	IT Agent, Config Mgmt.
BigID	Data Security
Bitdefender GravityZone	EDR/EPP
bitFit	ITAM/ITSM
BitSight Security Ratings	Cyber Intelligence
BlackBerry UEM	EDR/EPP, MDM, UEM

Integration	Category
BlueCat Enterprise DNS	Networking
BMC Atrium ADDM	CMDB, ITAM/ITSM
BMC Atrium CMDB	CMDB, ITAM/ITSM
BMC TrueSight	Config Mgmt., DevOps
Box Platform	Data Security
CA Service Management	ITAM/ITSM, CMDB
CA Spectrum	Networking
Censys	IoT, Network Security
Centrify Identity Services	IAM
Ceridian Dayforce	HR
Ceridian Dayforce Check Point Infinity	HR EDR/EPP, Fwall, NetSec
, , , , , , , , , , , , , , , , , , ,	
Check Point Infinity	EDR/EPP, Fwall, NetSec
Check Point Infinity Checkmarx SAST	EDR/EPP, Fwall, NetSec AppSec, DevOps Config Mgmt.
Check Point Infinity Checkmarx SAST Chef	EDR/EPP, Fwall, NetSec AppSec, DevOps Config Mgmt.
Check Point Infinity Checkmarx SAST Chef Cherwell IT Service Mgmt	EDR/EPP, Fwall, NetSec AppSec, DevOps Config Mgmt. ITAM/ITSM
Check Point Infinity Checkmarx SAST Chef Cherwell IT Service Mgmt Cisco	EDR/EPP, Fwall, NetSec AppSec, DevOps Config Mgmt. ITAM/ITSM Networking
Check Point Infinity Checkmarx SAST Chef Cherwell IT Service Mgmt Cisco Cisco AMP	EDR/EPP, Fwall, NetSec AppSec, DevOps Config Mgmt. ITAM/ITSM Networking EDR/EPP
Check Point Infinity Checkmarx SAST Chef Cherwell IT Service Mgmt Cisco Cisco AMP Cisco DNA Center	EDR/EPP, Fwall, NetSec AppSec, DevOps Config Mgmt. ITAM/ITSM Networking EDR/EPP Networking

# Proposed CAASM API Integration (2/7)

Priority, based on interviews & competitor analysis

## TO BE REFINED/PRIORITIZED BASED ON PANW CUSTOMER NEEDS

Integration	Category
Cisco Meraki	Networking
Cisco Prime	Networking
Cisco Security Manager	Networking
Cisco Stealthwatch	Networking
Cisco UCS Manager	Networking
Cisco Umbrella	Networking
Cisco Unified Comms	IoT, Network Security
Cisco Webex	Remote Conferencing
Citrix ADC	Networking, DevOps
Citrix Director	ITAM/SM, Cloud, DevOps
Citrix Endpoint Mgmt	UEM, MDM/EMM
Claroty	OT, Network Security
CloudHealth	Cloud Infra, Cloud
Cloudfit CFS	Cloud Infra, Cloud
Cloudflare DNS	Networking
CloudPassage Halo	Cloud Infra, Cloud
CoalfireOne	Risk Mgmt.
Code42	DLP, Data Security
Cofense PhishMe	Security Awareness, GRC

Integration	Category
Commvault	Data Security
Contrast Security	AppSec, DevOps
CrowdStrike Falcon	EDR/EPP
CSCDomainManager	Networking
CSV	CMDB, ITAM/ITSM
CyberArk Endpoint Mngr	PAM, IAM
CyberArk Privileged	PAM, IAM
Cybereason Deep Detect	EDR/EPP
CyCognito Platform	Cyber Intelligence
CylancePROTECT	EDR/EPP
Cynet 360	EDR/EPP
Darktrace	Cyber Intelligence, EDR
Datadog	Cloud Mgmt., Cloud
Datto RMM	EDR/EPP, Config Mgmt.
Dell EMC Avamar	DLP, Data Security
Dell iDRAC	RMM, ITAM/ITSM
Dell OpenManage	Infra, NetSec, ITAM/ITSM
Devo	SIEM
Device42	CMDB, ITAM/ITSM

Integration	Category
DigiCert CertCentral	Cert Mgmt., NetSec
DigiCert PKI Platform	Cert Mgmt., NetSec
Digital Shadows	Cyber Intelligence
DivvyCloud	Cloud Mgmt., Cloud
DNS Made Easy	Networking
Dragos Platform	OT, Network Security
Dropbox	Cloud Mgmt., Cloud
Druva Cloud Platform	DLP, Data Security
Duo Beyond	IAM
Dynatrace	Cloud Mgmt., Cloud
Eclypsium	Firmware Sec., NetSec
edgescan	VA Tool
EfficientIP SOLIDserver	Networking
Elasticsearch	CMDB, ITAM/ITSM
Endgame	EDR/EPP
ESET Endpoint Security	EDR/EPP
ExtraHop Reveal(x)	NDR, Network Security
Extreme Networks Cntrl	NAC, Network Security
Extreme Networks WiNG	Networking

# Proposed CAASM API Integration (3/7)

Priority, based on interviews & competitor analysis

## TO BE REFINED/PRIORITIZED BASED ON PANW CUSTOMER NEEDS

Integration	Category
F-Secure Policy Manager	UEM, MDM/EMM
F-Secure Protection	UEM, MDM/EMM
F5 BIG-IP iControl	Networking
F5 BIG-IQ Mgmt	Infra, NetSec, ITAM/SM
FireEye Security	EDR/EPP
FireMon Security Mngr	NetSec
Flexera IT Asset Mgmt	ITAM/ITSM
FlexNet Manager Suite	License Mgmt.
Forcepoint Web Security	IAM, Config Mgmt.
Forcepoint Web Security	IAM, Config Mgmt.
Foreman	Config Mgmt.
ForeScout CounterACT	NAC, Network Security
FortiEDR (enSilo)	EDR/EPP
Fortify Software Security	AppSec, DevOps
FortiClient EMS	EDR/EPP
Fortinet FortiGate	Firewall, NetSec
FreeIPA	IAM
Freshservice	ITAM/ITSM
Frontline VM	VA Tool

Integration	Category
Gigamon GigaVUE-FM	Networking
Gigamon ThreatINSIGHT	MDR, Cyber Intelligence
GitHub	Version Control, DevOps
GitLab	DevOps
Google Cloud Platform	Infra, Cloud, ITAM/ITSM,
Google Workspace	MDM/EMM, IAM
Guardicore	Cloud Security, Cloud
HashiCorp Consul	Networking
Have I Been Pwned	VA Tool
Heimdal Security	Data Security, EDR/PP
HP Integrated Lights-Out	Config Mgmt.
HP Network Node Mngr	Networking
HPE Intelligent	Networking
HPE OneView	ITAM/ITSM
HP Web Jetadmin	Infra, NetSec ITAM/ITSM
HyperSQL	CMDB, ITAM/ITSM
HYPR Passwordless	IAM
IBM BigFix	IT Agent, Config Mgmt.
IBM BigFix Inventory	IT Agent, Config Mgmt.

	Î
Integration	Category
IBM Cloud	Cloud Infra, Cloud
IBM Guardium	Data Security
IBM Hardware Mgmt	Infra, Cluster, Containers
IBM MaaS360	CMDB, ITAM/SM, MDM
IBM QRadar	SIEM
IBM Tivoli	Config Mgmt.
iboss cloud	Networking, Cloud Sec
Icinga	Networking
IGEL Universal	MDM/EMM
Illumio Adaptive Security	Networking
Illusive Networks	Deception. Cyber Intel
Imperva DAM	IT Agent, Config Mgmt.
Indegy Industrial	OT, Network Security
Infinipoint	ITAM/SM, Config Mgmt.
Infoblox DDI	Networking
Infoblox NetMRI	Networking
Intrigue	Cyber Intelligence
IP Fabric	Networking
Тор	CMDB, ITAM/ITSM

# Proposed CAASM API Integration (4/7)

Priority, based on interviews & competitor analysis

## TO BE REFINED/PRIORITIZED BASED ON PANW CUSTOMER NEEDS

Integration	Category
Ivanti Endpoint Security	EDR/EPP
Ivanti Security Controls	UEM, MDM/EMM
Ivanti Service Manager	ITAM/ITSM
Ivanti Unified Endpoint	UEM
Jamf Pro	MDM/EMM
Jamf Protect	EDR/EPP
JSON	CMDB, ITAM/ITSM
JumpCloud	IAM, Directory
Juniper Junos	Networking
Juniper Junos Networks	Networking
Kaseya VSA	IT Agent, Config Mgmt.
Kaspersky Security	EDR/EPP
Kenna Security Platform	VA Tool
Keycloak	IAM
KnowBe4	Security Awareness, GRC
Kolide Fleet	EDR/EPP
Kolide K2	EDR/EPP
Kubernetes	Containers, Cloud
L0phtCrack 7	Password Mgmt., IAM

Integration	Category
Lacework	Cloud Security, Cloud
Lansweeper	CMDB, ITAM/SM
LastPass	Password Mgmt., IAM
LibreNMS	Networking
LimaCharlie	DevOps
Linux SSH	ITAM/ITSM
LogMeIn Central	MDM/EMM, UEM
LogicMonitor	Infra, NetSec, ITAM/ITSM
LogRhythm	SIEM
Lookout Mobile	EDR/EPP
Malwarebytes Endpoint	EDR/EPP
ManageEngine	EDR/EPP, MDM/EMM
Masscan	VA Tool
McAfee ePO	EDR/EPP
McAfee MVision Cloud	Cloud Security
Medigate	Networking
Men&Mice DNS Mgmt	Networking
Micro Focus GroupWise	Collaboration
Micro Focus Servers	Config Mgmt.

Category
Infra, NetSec, ITAM/ITSM,
IAM, Directory
Cloud Infra, Cloud
IAM, Directory
DLP, Data Security
Cloud Security, Cloud
EDR/EPP
Virtualization, ITAM/ITSM
ITAM/ITSM
Collaboration
Config Mgmt.
EDR/EPP
Infra, Cloud Security
MDM/EMM
DevOps
MDM/EMM
Networking
Storage Mgmt.
Networking, Infra, ITAM

# Proposed CAASM API Integration (5/7)

Priority, based on interviews & competitor analysis

## TO BE REFINED/PRIORITIZED BASED ON PANW CUSTOMER NEEDS

Integration	Category
NetApp	Storage Mgmt.
NetBox	Networking
NetBrain	Networking
NetIQ Advanced	IAM
Netskope	Networking
Nexthink	ITAM/ITSM
Nmap Security Scanner	VA Tool
Nozomi Guardian	OT/IoT, Network Security
Nutanix AHV	Virtualization, ITAM/ITSM
ObserveIT	UEBA, Network Security
Observium	Networking
Okta	IAM
OmniVista 2500 NMS	Networking
OneLogin	IAM
OpenStack	Cloud Infra, Cloud
openDCIM	Networking
OpenVAS	VA Tool
OpsRamp	ITAM/ITSM
OPSWAT MetaAccess	NAC, Network Security

Integration	Category
Oracle Cloud	Cloud Infra, Cloud
Oracle VM	Virtualization, ITAM/ITSM
Orca Cloud	Cloud Security, Cloud
Ovirt	Virtualization, ITAM/ITSM
PacketFence	NAC, Network Security
Panorays	Cyber Intelligence
PaperCut	IoT, Network Security
PDQ Inventory	ITAM/ITSM
phpIPAM	Networking
PingOne Directory	IAM, Directory
Pivotal Cloud Foundry	Cloud Mgmt., Cloud
PKWARE	DLP, Data Security
Preempt	IAM
PrivX	PAM, IAM
Promisec Endpoint	EDR/EPP
Proofpoint	Email Security
Proofpoint's ObserveIT	UEBA, Network Security
Proxmox VE	Virtualization, ITAM/ITSM
Pulse Connect Secure	Networking

Integration	Category
Puppet	Config Mgmt.
Pure Storage Purel	Storage Mgmt.
Qualys Cloud Platform	VA Tool
Quest KACE	Networking
Rancher	Containers, Cloud
Randori	Cyber Intelligence
Rapid7 InsightIDR	SIEM
Rapid7 InsightVM	VA Tool
Rapid7 Nexpose	VA Tool
Red Canary	EDR/EPP
Red Hat Ansible Tower	ITAM/ITSM
Red Hat Satellite	Config Mgmt.
Red Hat Satellite RedSeal	Config Mgmt. Networking
	, , , , , , , , , , , , , , , , , , ,
RedSeal	Networking
RedSeal Remediant SecureONE	Networking IAM
RedSeal Remediant SecureONE RescueAssist (GoToAssist)	Networking IAM IT Agent, ITAM/ITSM
RedSeal Remediant SecureONE RescueAssist (GoToAssist) RiskIQ Digital Footprint	Networking IAM IT Agent, ITAM/ITSM ASM., Cyber Intel

# Proposed CAASM API Integration (6/7)

Priority, based on interviews & competitor analysis

## TO BE REFINED/PRIORITIZED BASED ON PANW CUSTOMER NEEDS

Integration	Category
Rumble Discovery	Networking
Sage People	HR, IAM
Sal	MDM/EMM
SaltStack Open Source	SOAR, Config. Mgmt.
SaltStack Enterprise	SOAR, Config Mgmt.
Schneider EcoStruxure IT	DCIM, Data Security
ScopNET	NAC, Network Security
Secdo Endpoint	EDR/EPP
SecureW2 JoinNow	NAC, Network Security
Secureworks Red Cloak	EDR/EPP
Secureworks Taegis XDR	Cyber Intelligence
Sensu	Cloud Mgmt., Cloud
SentinelOne	EDR/EPP
SentinelOne Ranger	EDR/EPP
ServiceNow	CMDB, ITAM/ITSM
SevOne Data Platform	Networking
Shodan	IoT, Network Security
Signal Sciences	AppSec, DevOps
Skybox Firewall	Fiwall, Network Security

Integration	Category
Slack	Collaboration
Smokescreen	Deception
Snipe-IT	ITAM/ITSM
Snow Software Asset Mgt	ITAM/ITSM
Solar Winds Network	ITAM/ITSM
SolarWinds Service Desk	CMDB, ITAM/ITSM
SonicWall	Fwall, Network Security
Sophos Central	EDR/EPP
Sophos Cloud Optix	Cloud Security, Cloud
Sophos Endpoint	EDR/EPP
SOTI MobiControl	MDM/EMM
Spacewalk	Config Mgmt.
Specops Inventory	IT Agent, Config Mgmt.
Spiceworks	Networking
Splunk	SIEM
SQLite	CMDB, ITAM/ITSM
SQL Server	CMDB,ITAM/ITSM
Sumo Logic	Cloud Mgmt., Cloud
Symantec CWP	Config Mgmt., EDR/EPP

Integration	Category
Symantec CCS	VA Tool
Symantec DCS	Data Security
Symantec DLP	DLP, Data Security
Symantec EDR	EDR/EPP
Symantec Encryption	Encryption, Data Security
Symantec Altiris	ITAM/ITSM, Config Mgmt.
Symantec Endpoint	EDR/EPP
SysAid	ITAM/ITSM, Ticketing
Tanium Asset	ITAM/ITSM, Config Mgmt.
Tanium Discover	ITAM/ITSM, Config Mgmt.
Tanium Interact	ITAM/ITSM, Config Mgmt.
Tanium System Status	ITAM/ITSM, Config Mgmt.
TCPWave (IPAM)	Networking
Tenable Nessus	VA Tool
Tenable Nessus CSV File	VA Tool
Tenable.io	VA Tool
Tenable.sc	VA Tool
Threat Stack	Cloud Security, Cloud
Thycotic Secret Server	PAM, IAM

# Proposed CAASM API Integration (7/7)

Priority, based on interviews & competitor analysis

## TO BE REFINED/PRIORITIZED BASED ON PANW CUSTOMER NEEDS

	_
Integration	Category
Torii	SaaS Mgmt, Cloud Infra
Trend Micro Apex One	EDR/EPP
Trend Micro Cloud Apps	Cloud Security, Cloud
Trend Micro Deep Sec	Config Mgmt., EDR/EPP
Tripwire Enterprise	EDR/EPP
TrueFort	AppSec, DevOps
Tufin SecureTrack	Firewall
Twistlock	Containers, Cloud
Ubiquiti Networks UniFi	Networking
UKG Pro	HCM, IAM
Universal SSH Key Mngr	ITAM/ITSM
UpGuard CyberRisk	Cyber Intelligence
Uptycs	UEM, MDM/EMM
Vectra Al	Networking
Venafi	NetSec, Data Security
VMware Carbon Black	EDR/EPP
VMWare ESXi	Virtualization, ITAM/ITS
VMware Horizon	Virtualization, ITAM/ITSM
VMware vCloud Director	Cloud Mgmt., Cloud
	+

Integration	Category
VMware vROps	Cloud Infra, Cloud
VMware Workspace ONE	MDM/EMM, UEM
Wazuh	EDR/EPP
Wasp AssetCloud	ITAM/ITSM
Webroot Endpoint	EDR/EPP
Web Server Information	ITAM/ITSM
Windows DHCP Server	Networking
Windows WMI	ITAM/ITSM
Windows SFC	Cloud Infra, Cloud
Windows SUS	Config Mgmt.
Wiz	Cloud Security
Workday	ERP
Zabbix	Cloud Mgmt., Cloud
Zerto	DLP, Data Security
Zoom	Remote Conferencing
Zscaler Web Security	Secure Web Gateways, Network Security

### **Next Steps**



Concretize **product**roadmap with
PANW team



Build support for **incident response** 



Continue
building API
integrations
with existing
PANW products



Release **alpha version** and iterate

## Why now?

#### **Market Trends**

- Work from home and movement to Cloud = more assets
- EDR → XDR ITSM → EASM Products are becoming integrated.

### **Build Exposure**

- Bring in customers with needs not addressed by existing products.
- Defend against other market entrants by creating a "sticky product"

# Why now?

#### **Market Trends**

- Work from home and movement to Cloud = more assets
- EDR → XDR ITSM → EASM Products are becoming integrated.

#### **Build Exposure**

- Bring in customers with needs not addressed by existing products.
- Defend against other market entrants by creating a "sticky product"

#### **Proactive Competitive Strategy**

- 1. Create the best product first
- 2. Leverage resources and sales team to dominate the market



<u>Team</u>

Class Context

**Motivation** 

**Problem** 

<u>User Story</u>

Solution

What is CAASM?

**User Workflows** 

MVP Video

<u>User Prototype Experience</u>

Value Proposition

**Pricing** 

Cost to Build

**Margins** 

**Business Processes** 

<u>Technical Roadmap</u>

Tech Trends

Technical Feasibility

**Ecosystem** 

<u>Integrations Prioritization</u>



# Thank you! Questions?



# Appendix



# Competitive analysis suggests the market is attractive

#### **Porter's Five Forces**

Industry Competitors Potential Entrants Availability of Substitutes

Small number of small competitors (penetration <1%)

High resource /
domain
knowledge
barriers to entry

Shortage of cybersecurity engineers

No substitutes meet all CAASM standards

Low customer awareness

Customers are price sensitive and resource constrained

CAASM is cost prohibitive

"Yet Another Product" Resistance

**Buyer Power** 

EASM / SOAR integrations are difficult without specialized expertise

**Supplier Power** 

**Sources:** Gartner Hype Cycle for Security Operations, 2021

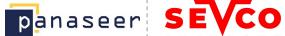


# Most of Project Aerial's Competitors are Startups (2/2)













- Large start-up (~500 employees) worth ~\$1.2 billion
- Product meets 22/50 CAASM standards
- I eader in the **CAASM** space with the most customers

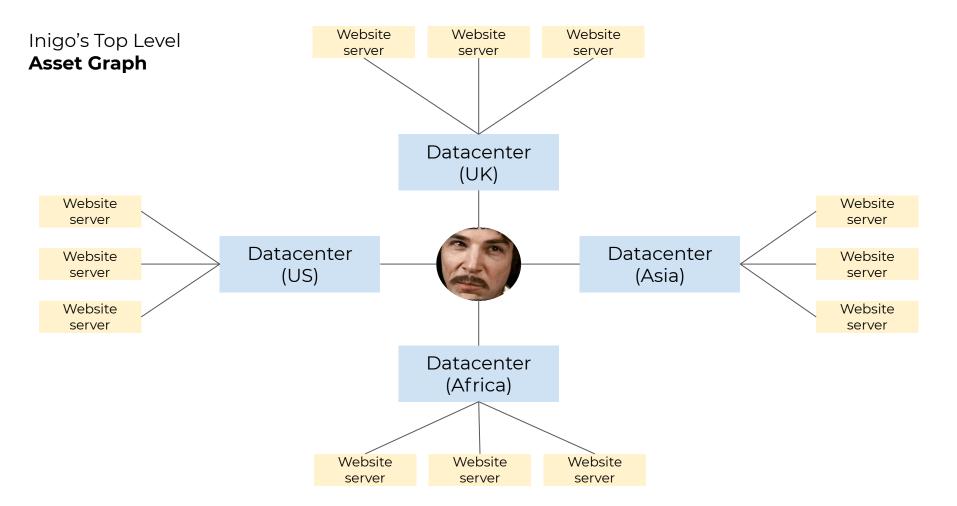
- Moderatelysized new start-up (~150 employees)
- Product meets 16/50 CAASM standards
- Offer CAASM free-of-charge for small entities (<1000 assets)

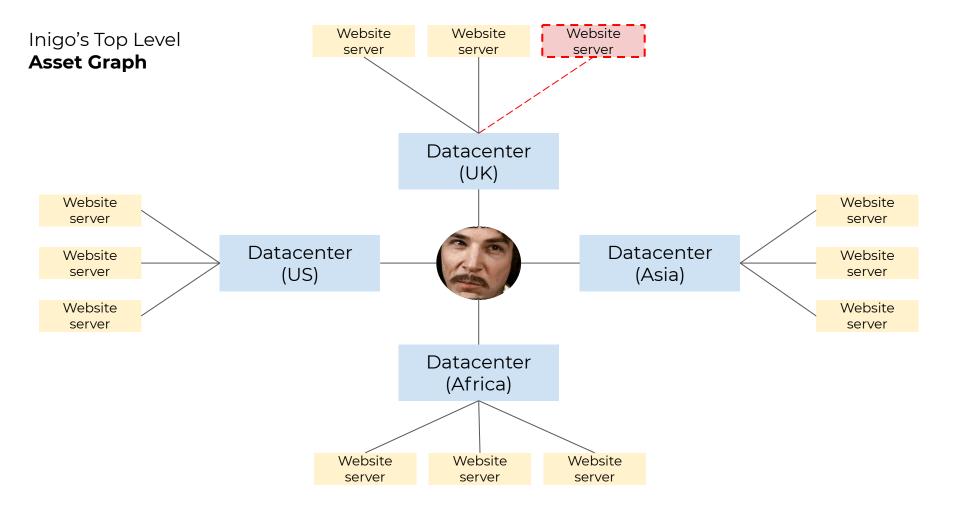
- Moderatelysized start-up (~100 emplovees)
  - Product meets 19/50 CAASM standards
- Offer different. variations with scalable pricing model

- Moderatelysized new start-up (~200 emplovees)
- Product meets 16/50 CAASM standards
- Leader in CCM but slowly moving into **CAASM** space

- Small and new start-up (~50 employees)
- Product meets 21/50 CAASM standards
- Offer a wide array of features for asset discovery and management
- Small and unfunded start-up (~15 employees)
- Product meets most CAASM standards among competitors (34/50)
- Cheap and subscriptionbased product

Sources: https://www.capterra.co.uk/





# One of his servers in the UK is $\dots$ vulnerable $\triangle$







#### What Inigo wants:

- Website **should not go down** for the UK
- Services running on that server should be restarted
- **Redundant data stores** should be used instead of corrupted ones
- Nearby servers should step in to handle the load while the vulnerable one is down

- Which server (asset) is down?
- What's running on that server / connected to it?

#### What is an **Asset?**



**Endpoint** Detection & Response (EDR) → anything that runs a service

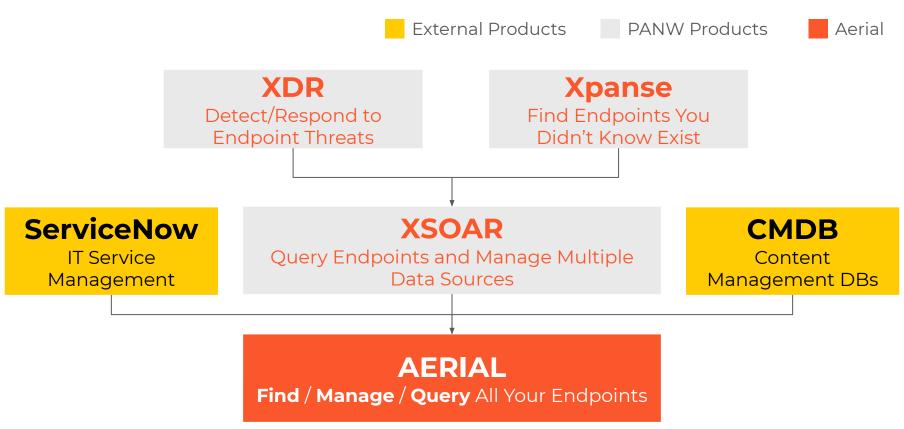
**External** Attack Surface Management → anything with an external IP address

**Configuration** Management Database → anything that has been configured/installed

Our simpler definition: **entities that are owned by an organization that have value and could be compromised.** 



# All the things that track assets



Sources: Team analysis

# **Finding Assets**



#### Jobs this does:

- Finds external assets you didn't know exist
- Find sites that link to dontbememe.com
- Find IAM roles that have write access
- Find serverless functions that generate memes
- Find users and bots with permissions

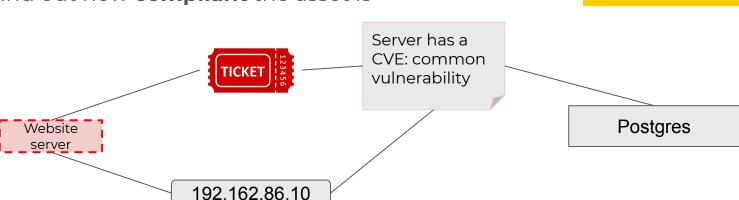


This is a map of **Florin**. Yes, Florin.

## **Managing Assets**

#### Jobs this does:

- Connect external IP to running services
- Find open tickets (incidents)
- Find asset **history** (past incidents)
- Find out how compliant the asset is



#### **XDR**

Detect/Respond to Endpoint Threats

### **ServiceNow**

IT Service Management

#### **CMDB**

Content Management DBs



